

This service is a pilot which is expected to run for 24 months. It supports South Gloucestershire Clinical Commissioning Group's wider goal to improve urgent and emergency care services for South Gloucestershire residents.

For more information, please visit:
www.southgloucestershireccg.nhs.uk/minorinjuriservice

This information can be made available in another format or language on request. For further copies of this leaflet please contact 0117 947 4443.

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NHS

*South Gloucestershire
Clinical Commissioning Group*

Minor Injuries Service



Coming to this
surgery

If you or a member of your family suffers a minor injury, you will now be able to book an appointment with the Minor Injuries Service at your GP surgery.

Minor injuries include:

- sprains and strains
- cuts and grazes
- suspected minor fractures
- minor burns and scalds
- bites
- minor eye injuries
- minor head injuries.

These injuries should be treated promptly to prevent them becoming more serious, so book your appointment as soon as possible.

The advice remains that if you experience a major injury or illness, such as severe breathlessness, abdominal pain, chest pain, major broken bones or stroke, you should call 999.

The new service will be available during normal GP surgery opening times on weekdays.

You will need to book an appointment through your surgery to use the service.

When booking your appointment, you will be asked a few questions to establish whether the service can provide the most effective treatment for your needs. If appropriate, you will be offered an appointment on the same day.

At your appointment, you will be seen by a nurse trained in treating minor injuries. If your condition is considered to be more or less serious, you may be referred to a GP, another care centre, or given advice about self-care.

If you suffer a minor injury outside of normal GP opening hours you can ring NHS 111 for advice. Calls are free and the service is available 24 hours a day, seven days a week.

